

# Repairing Your Database Using FamilyInsight

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## Overview

Each time you open a file in Family Insight, the program quickly checks the file for internal errors but **the Repair window only opens when there are errors in your file.** These errors pertain to the way the program links one individual to another or an individual to sources and citations, etc.

When found, you will get a message that says, **There are certain internal database errors that PAF's Check/Repair command does not correct. This operation will correct those errors.** You cannot

proceed until you allow FamilyInsight to correct the problem. After making the repair you will see an error report that you may read or save. Some errors require follow-up.

This lesson provides you with examples of error report messages. Each example includes instructions on how to check the repair to ensure it was done properly.

**NOTE:** After FamilyInsight repairs your file, please do not use the Check/Repair feature in PAF as it may undo the repair from FamilyInsight. Since FamilyInsight finds and fixes more problems than PAF, you need not use Check/Repair any more.

## Repair Options

When you see the message, "There are certain internal database errors that PAF's Check/Repair command does not correct. This operation will correct those errors." You have three options, Repair, Repair and Compact, or Cancel.

- **Repair** - Fixes the internal error and provides a repair report. You may read the report or save it to review later. If you do not repair the file, you cannot use FamilyInsight.
- **Repair and Compact** - Fixes the internal error, provides a repair report AND compacts the RINs in the file to eliminate unused or "empty" RINs caused by merging or deleting people.
  - Compacting saves space by changing the individual RINs to start with the number one and continue without gaps, thus recovering space from unused RINs.
  - The number of unused RINs appears just below the cancel button.
  - This process changes many RINs in your file.

**NOTE:** If you, or someone you are helping, depend on RINs and reference them on notes, sources, or reports do not use this feature.

- **Cancel** - Returns to the start of FamilyInsight. You may select another file or return to your program to make a backup copy of your file before returning to FamilyInsight and making the repair.

If you choose to **Repair** or **Repair and Compact**, you will be given a **Repair Results** report. The Repair report tells you what errors were found and repaired and lets you know if you need to take further action. You can save the report for reference when you return to your program. To save the report, click on **Save Results**. The dialog box will open, Select where you want the file saved, name the file and click **Done**.

If you do not choose to save the file, and had errors requiring user intervention in order to finish correcting the problem, you will see the following warning, **Error Detected may require your intervention. Save report?** Select the option of your choice.

If you saved the report or no user intervention was required, a completed window will appear.

You may now proceed with using FamilyInsight.

## Using the FamilyInsight Repair Results Report

This section provides examples of repair reports and instructions for follow-up. Use this section to learn what you should do if you ever have FamilyInsight repair your file.

This lesson contains examples of error messages followed by an explanation of how to check the repair. Each example begins with three stars **\*\*\***. The steps for checking each error are bulleted.

### Errors Fixed - No Further Action Needed

If a repair does not require further action on your part, you will see this statement, **THE FOLLOWING ERRORS HAVE BEEN FIXED AND REQUIRE NO FURTHER ACTION FROM YOU**

An explanation of the error follows this statement. Examples are:

\*\*\* Multimedia record 4 had the wrong owner type.

\*\*\* Citation 1062 had the wrong owner type.

This type of error occurs due to a bug in PAF or TempleReady. They are not serious and should not cause you distress.

### **User Intervention or Follow-up Required**

If FamilyInsight repaired the problem and user intervention is required, you will get this message: **YOU SHOULD EDIT YOUR DATABASE TO FINISH CORRECTING THE FOLLOWING ERRORS**

\*\*\* This Source record was missing a title. The following title was added "Source 9 (please edit title)". You may want to edit the Source and change the title.

- To finish correcting the above repair, go to the **Edit** menu in your file manager (and choose **Sources**).
- In the **Edit Source List** window select **Source 9** and click on the **Edit** button.
- Edit the title of Source 9 with the correct title.

If you do not have enough information in your source to know what the title should be, do the following:

- Click the **printer icon** in the Toolbar.
- Click the **Lists** tab.
- Select **Citation referencing a source** and click the **Preview** button on the right. Highlight Source 9 by clicking on it.
- Click the **Select** button located at the bottom of your screen.
- You will see a document listing all the individuals who have referenced this source. You should be able to deduce the source from the information contained in this report.
- Add the title to the Source as explained above and exit.

\*\*\* The same Note record was claimed by two records -

1. As the Actual Text of A Birth Source for Mary Lou /Black / (1857-?) - RIN 877.

2. As the Actual Text of A Birth Source for Joyce Wilma /Smith/ (1975-?) - RIN 580.

A copy was made and attached to each record. You should check and see which record it should be attached to.

- To correct this problem, go to each of the RINs listed (RIN 877 and RIN 580) and see which source should have the text attached to it.
- Delete the text it from the source that should not have this statement.

\*\*\* This Citation was claimed by two records -

1. A Baptism Source for George B. /Green/ (1837-?) - RIN 276
2. A Burial Source for Duston Burke /Jones/ (1811-1896) - RIN 889

A copy was made and attached to each record. You should check and see which record it should be attached to. The Citation looks like this:

p. 47

Jones Heritage

Jones, Genealand Mary Clark Smith

c1981 ISBN 0-86561-003-7

Watson, Mary Lou

817 Center Road

Millerville, MI 72591

123-456-7890

- To correct this problem, go to the listed RINS and event (RIN 276 – Baptism and RIN 889 – Burial) and delete the citation from the record that it does not belong to.
- This can be done by double clicking on the \*s and choosing delete for the citation in question.

\*\*\* This Multimedia record was claimed by two records -

1. Jesse /Green/ (1873-1938) - RIN 10
2. Martha/Brown/ (1775-1798) RIN 358

A copy was made and attached to each record. You should check and see which record it should be attached to. The Multimedia record looks like this:

Photo -

Path: C:\My Documents\My Pictures\DATA\Desktop\Family photos.001\Jesse Green (abt 1938) August 26, 2002.jpg

Caption: Green, Jesse (abt 1938)

Description:

Include In Slide Show

Include In Scrapbook

Default Photo

- To correct this problem, go to the RINs listed in the report (RIN 10 and RIN 358) and decide which individual should reference the photo.
- Go to the Record that needs to have the photo deleted by opening the person in the data base program you are using.
  - **Right click** on the individuals' name
  - Choose **Multimedia**
  - **Select the photo** listed in the report and left click on the **Remove** button to remove the multimedia link from the record.

\*\*\* Marvin William /Smith/ (1840-1900) - RIN 245 had an invalid "relationship to parents" type. This has been set to biological.

- To check this repair, go to RIN 245.

- If he is not the biological child of the parents listed, correct the relationship by doing the following:
  - While in the Family View, right click on the individual (Marvin William Smith)
  - Left click on **Edit Parent Links**.
  - If Marvin is not the Biological son of the parents listed, choose the correct relationship from the dropdown menu and click **Save**.

\*\*\* This citation listed an owner that is invalid (probably deleted). A Source for the Probate event of Marthe /Larsdatter/ (1703-1737) - RIN 2842 claimed the citation and is now listed as the owner. The citation looks like this:

Probate SOURCE  
 LDS Film # 1149119  
 1738 page 466  
 Probate card index for Aker , Norway

- To check this repair, go to RIN 2842 in your database
- Verify that the Probate source listed above is the correct one for this person. **NOTE:** Your records may list a different event type so you need to find the event type listed in your error report.
- If it should not be attached, double click on the \*s next to the probate event, find the probate source citation listed above and click on delete.

\*\*\* Mary Louisa /Jacobson/ (1848-1938) - RIN 118 claimed to be a child in the MRIN 84 family, but MRIN 84 did not have that individual listed as a child. The individual was added as a child in the MRIN 84 family. If this is not correct, please unlink the individual from the family.

- To check this repair, go to MRIN 84 and verify that Mary Louisa Jacobson is a child in this family.
- If she should not be in this family, edit her parent links.
  - While in the **Family View** of your file, **right click** on Mary Louisa Jacobson
  - Click on **Edit Parent Links**.
  - With the couple belonging to MRIN 84 highlighted in the window, click **Unlink**.
  - You will be asked if you want to unlink this person from this family. Click Yes.
  - If you know the correct parents, you may now add them by clicking on **ADD**.
  - Click **Search for existing parents** if they are currently in your database or add them by clicking on the appropriate buttons.

\*\*\* John Evan/Jones (1848-1938) - RIN 455 claimed to be a part of the MRIN 42 family, but that MRIN was not valid. MRIN 53 claimed to have that individual as a child, so the individual was added to the MRIN 53 family. If this is not correct, please unlink the individual from that family.

- To check this repair, go to MRIN 53 and verify that John Evan Jones should be a child in this

family.

- If he should not be in this family, edit his parent links.
  - While in the **Family View** of your file, right click on John Evan Jones. Next
  - Click on **Edit Parent Links**.
  - With the couple belonging to MRIN 53 highlighted in the window, click **Unlink**.
  - You will be asked if you want to unlink this person from this family. Click Yes.
  - If you know the correct parents you may now add them by clicking on ADD.
  - Click **Search for existing parents** if they are currently in your database or add them by clicking on the appropriate buttons.

\*\*\* Marthe /Larsdatter/ (1750-1797) - RIN 2842 did not claim to be a child in this family, even though the family records claimed the individual as a child.

Father: Lars/Hansen/ (1721-1795) - RIN 2123

Mother: Marte/Olsdatter/ (1723-1790) - RIN 2124

Children:

Jon/Larsen/ (1748-1825) RIN 2125

Berte/Larsdatter/ (1753-1790) RIN 2128 The individual was added as a child in the family. If this is not correct, please unlink the individual from the family.

- To verify this repair, go to RIN 2842 and see if she is in the correct family.
- If they do not belong in this family, unlink them as described in the previous two examples.

\*\*\* The MRIN 85 family claimed to have RIN 101 as a child, but that RIN was not valid.

Mary/White/(1795-1843) RIN 302 claimed to be a child of the MRIN 85 family.

This individual was added to the MRIN 85 family. If this is not correct, please unlink the individual from the family.

- To check this repair, go to MRIN 85 and verify that Mary White should be a child in this family.
  - While in the **Family View** of your file, right click on Mary White.
  - Click on **Edit Parent Links**.
  - With the couple belonging to MRIN 85 highlighted in the window, click **Unlink**.
  - You will be asked if you want to unlink this person from this family. Click Yes.
  - If you know the correct parents you may now add them by clicking on ADD.
  - Click **Search for existing parents** if they are currently in your database or add them by clicking on the appropriate buttons.

\*\*\* MRIN 45 did not list a husband.

John/Smith (1900-1975) claimed to be the husband for MRIN 45.

This individual has been linked in as the husband in this marriage.

If this is not the correct action, please unlink this individual from the marriage.

- To check this repair, go to MRIN 45 to verify that John Smith should be the husband.

- If he is not the husband, unlink him from that marriage.

\*\*\* An event titled "Move" was linked to RIN 95, even though John Evan/Jones (1848-1938) - RIN 455 claimed that event. The link has been corrected.

- Check both RIN 95 and RIN 455 to make sure the event is correctly linked.

\*\*\* The same "Probate" event was claimed by two records -

1. Ragnild /Halvorsdatter/ (1714-1741) - RIN 2251
2. Soren /Tygesen/ (1704-1766) - RIN 2092

A copy was made and attached to each record. You should check and see which record it should be attached to. The event looks like this:  
1741 ; Nes i Hallingdal, Buskerud, Norway

- To correct this problem, go to the listed RINs (RIN 2251 and 2092) and event (in this example the event is "Probate")
- Delete the event from the record that it does not belong to by doing the following:
  - Find the event and click on it.
  - Then click the **Options** button, on the right side of your window, and choose **Remove Event/Attribute**.
  - Confirm that you want to delete that event

\*\*\* This Contact Information was claimed by two records

1. Nils/Anderson/ (1845-1903) RIN 35
2. John/Smith/ (1952-) RIN 17

A copy was made and attached to each record. You should check and see which record it should be attached to. The Contact Information looks like this:

John Smith  
123 Apple Street  
Hometown, Colorado, 12345  
(123) 456-7890

- To correct this problem, go to the RIN of the person who should not have this contact information, in this case RIN 35.
- While in Edit Individual window, click on **Options** button and choose **Address**
- Delete the information from the address fields and click OK.

\*\*\* Unable to load some or all of the data in the "OTHER" section for Mary/Smith(1844-1895) RIN 75

- To finish correcting this problem, go to the **Edit Individual** screen for RIN 75.
- Check the **Other** section and make corrections as needed.

\*\*\* A Source for the "Probate" event of Johannes /Hansen/ (1793-1856) - RIN 1499 had a linkage error.

- Please go to the event listed for the RIN listed (RIN 1499) and make sure that all of the sources belong there.

The following repair messages indicate that there was corruption in your data and the dates could not be recognized. Each contain the phrase, "**could not be loaded**"

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*** Citation "Date record was made" could not be loaded. RIN 415
*** Marriage citation "Date record was made" could not be loaded.
MRIN 35
*** Sealing to Parents Date could not be loaded. RIN 35
*** Birth Date could not be loaded. RIN 14
*** Christening Date could not be loaded. RIN 100
*** Death Date could not be loaded. RIN 215
*** Burial Date could not be loaded. RIN 534
*** Baptism Date could not be loaded. RIN 123
*** Endowment Date could not be loaded. RIN 876
*** Marriage Event Date could not be loaded. MRIN 34
*** Sealing to Spouse Date could not be loaded. MRIN 23
*** Event Date could not be loaded. RIN 45, Event: Census
*** Marriage Event Date could not be loaded. MRIN 25, Event:
Engagement

```

- These dates are missing from your database. If you have them in an older database, or some other record, you can add them to your current database.

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*** An abbreviation was missing so one was added. (Event Type
"Occupation")

```

- An abbreviation was added for this custom event and you do not need to do anything.
- If you would like to see the abbreviation and possibly change it, do the following:
  - Click on the **Options** button, in **Edit Individual** window for any person in your file, and choose **New Event/Attribute**.
  - Find the event listed above and click to highlight it.
  - Click the **Edit** button.
  - This brings up the **Define Custom Event Screen**.
  - The abbreviation will be listed on this screen.

```

*** A short title was missing so one was added. (Event Type "Event")

```

- A short title was added for this event. You do not need to do anything.
  - If you would like to see the short title and possibly change it, please do the following: Click on the **Options** button, in **Edit Individual** window for any person in your file, and choose **New Event/Attribute**.
  - Find the event listed above and click to highlight it.
  - Click the **Edit** button.
  - This brings up the **Define Custom Event Screen**.
  - The short title will be listed on this screen.

\*\*\* Unable to load all of the data for the Note used in this record:  
Mary Louisa/Jacobson/ (1848-1938) - RIN 118  
You should check this record for missing or incorrect Note data.

- To correct this problem, go to the RIN or MRIN listed in the message.
- Check the notes and see if there is a problem you can correct.

\*\*\* The wife for MRIN 63 was listed as male. To fix this problem, the gender of Frances /Smith/ (1700-?) - RIN 373 has been set to female. If this is not correct, please unlink this individual from the marriage and change the gender back.

- Go to RIN 373 and verify the gender of the person and the spouse.
- If either are incorrect, make note of their RINs, the RINs of their children and their marriage information.
- Delete the marriage by bringing up the **Edit Marriage** window and clicking the **Delete** button.
- Find the mother and set the gender as Female.
- Find the father and set the gender as Male.
- Recreate the marriage by adding a spouse.
- Choose the option to **Select an Existing Individual**.
- Find the spouse on the list
- Add the marriage information from your notes
- Add the children to the family.

\*\*\* An event titled "Banns" was linked to MRIN 57, even though MRIN 70 claimed that event. The link has been corrected.

Check both MRIN 57 and MRIN 70 to make sure that the event is linked to the proper marriage.

\*\*\* Two individuals both claimed to be the husband in MRIN 43. A copy was made of MRIN 43. That copy is MRIN 95. John/Walker/(1832-?) RIN 75 is the husband in MRIN 43. David/Jones/(1827-1856) is the husband in MRIN 95. Please examine these two marriages and verify that the data is correct

- Check MRIN 43 and MRIN 95 to verify that they are valid marriages. If there are any errors, delete the incorrect marriage by bringing up the **Edit Marriage** window and clicking the **Delete** button.

\*\*\* A Baptism Source for George B. /Green/ (1837-?) - RIN 276 had a linkage error.

- To verify that this is correct, go to the source for the baptism of George B. Green (RIN 276) and see if this source should be attached to this record.

\*\*\* Mary/Green/(1900-1955) RIN 34 had a Multimedia linkage error.

- Go to the family view with RIN 34 in your database and right click on Mary Green.
- Select Multimedia.
- Verify that the multimedia attached to Mary Green really belongs to her.

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