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Helping Others without Spoiling the Fun

The spiritual thought at a recent Consultant Meeting gave me food for thought. The director said, in essence, "We do family history because we should, because it is right." Then using a very LDS example he went on to say, "For some, the experience is like Laman and Lemuel returning for the brass plates; arduous and unpleasant. For others, it is an adventure because they enjoy the journey."

The journey lovers often try to entice the unconverted by doing their research and presenting them with mounds of information. The indifferent may find one or two tidbits interesting but their eyes soon glaze over while we happily prattle on about how exciting everything is. They may be grateful for our help but their heart has not been changed. Sigh.

How can we help someone feel the joy that we feel? Part of our enthusiasm comes from FINDING the information we are seeking. Looking at your grandmother's pedigree charts is not as much fun as going onto the Internet and finding your great grandparents on a ship's passenger list. Our spirits are touched by the Spirit of Elijah as we seek for our ancestors and find them. The pleasure comes from putting forth effort and eventually having success.

Here is the real-life experience of John Vilburn.

For years my wife has done the genealogy in our family. When I would try to get started, she would give me what she had and point me to where I might go from there. The problem was that the place she stopped was where she had hit a roadblock. So I was left with trying to learn by doing research in areas that were very difficult. Naturally, I never had any success, so I never got enthusiastic about it.

*I have recently started again, but this time I am starting on the task of filling in source information for my ancestors who have already been identified. My wife has done a good job of entering sources for most of my ancestors. But even there, I can add the scanned images of the original documents. And it is a good thing I am taking the time to do that. Many of the photocopies of documents that she ordered years ago are starting to fade. **And I am learning the research process by searching for the documents that we don't already have.***

Perhaps we can provide others with a successful experience by scouting ahead and finding information about their family. When the time is right, we can help them by teaching them about a research tool, then letting them plug in the name and find their person. Bingo! Success! They sought for something and found it. Maybe something will stir within them because they had a positive experience.

Patiently waiting for the right time to teach and lead may be a greater gift than stacks of stuff they cannot appreciate at this time. Teach them how to fish. It will taste better than the fully cooked fish on a platter.

~ Cina Johnson ~

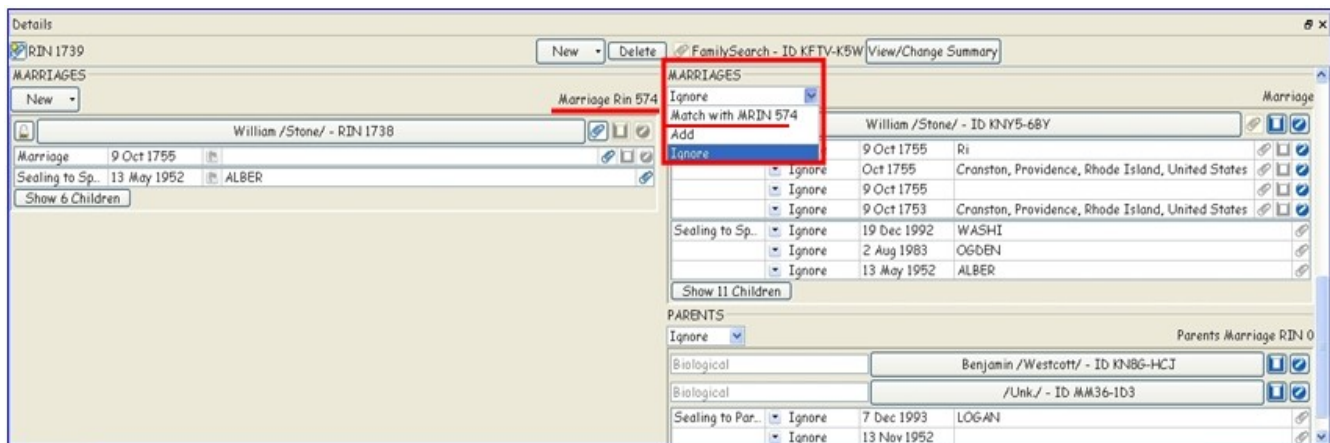
Insights into FamilyInsight: Current FAQs

From time to time I try and bring you up to speed by providing you with the answers to the most frequently asked questions...or the things we wish you knew so that you wouldn't end up with problems. Here are just a couple of those Frequently Asked Questions.

~ How do I get the sealing information (or marriage information) added to my PAF file ? I try to change the setting from "Ignore" to "Add" but it won't stay. I know I must be missing something-HELP! ~

Yes, you are missing one simple setting. You must first tell the program that you want to Add or Match this marriage or parent information to your file that is separate from the marriage date/place or the sealing date and temple code.

When you look at the record on the right, find the **HEADING** that says "Marriage" or "Parent". **DIRECTLY UNDER** that heading (and **ABOVE** the spouse's or parent's name), you will see an option that probably says, "Ignore". Click on the drop down arrow next to "Ignore" and choose **Match with MRIN [#]** (if the couple is in your file) or **Add** (if the couple is not in your file). The MRIN number you are matching is the one that is listed for the marriage or parents on the **LEFT** side of your screen (your records). When you match the MRIN for the person's marriage or for the parents (or choose Add when they aren't in your file) the marriage data and sealing information become active. Now, you can change the the update option next to the actual marriage date and place, or next to the sealing date and temple code, from Ignore to Add, Replace Mine, etc.



~ Now that I have FamilyInsight, and I do not use PAF Insight, how do I uninstall that program~

Good idea! After using FamilyInsight, you should not use PAF Insight any more. FamilyInsight, as you know, has all the PAF Insight features so you do not need PAF Insight any more.

Here are the instructions for uninstalling PAF Insight.

- Close all your programs.
- Click on the **Start** button in the lower left corner of your window.

- Click on **Control Panel**.
- If you have Windows XP or Windows 2000, double click on the **Add or Remove Programs** icon. If you use Windows Vista, click on **Control Panel** and choose **Programs: Uninstall a program**.
- When the list of programs that you have on your computer appears, find PAF Insight and click on it.
- Click on the Remove button.
- You will be asked to confirm that you want to completely remove the program from your computer, say Yes/OK.
- After you get the message that it has been removed close all the windows and return to your computer desktop.
- REBOOT your computer.

We hope you will continue to enjoy using FamilyInsight.

Spotlight on: Email Hoaxes - Don't Believe Everything you Read

Email. Many of us have a love/hate relationship with it. We love it for keeping in touch with friends and family. We hate it when friends and family only pass on dire warnings that the sky is falling and viruses are attacking from Mars, only to find out the warnings are just a prank.

The dilemma, or course, comes as we try to determine which are factual and which are fraudulent. Some warnings are truthful and timely, some are truthful but so old that our computers have already be "inoculated" against that virus, and others are completely bogus. Before you follow the inevitable command to, "forward this to everyone in your address book", please take some time and investigate.

Do a Google or Yahoo search on "Hoaxes", you will find many websites which investigate these types of emails to determine whether they are true, false or somewhere in between. Currently, the best known website is Snopes.com [<http://www.snopes.com/>] . In an April 2009 Reader's Digest [<http://tinyurl.com/cryrbk>] article called, Rumor Detectives: True Story or Online Hoax? the author, David Hochman, called Snopes.com "one of the Internet's most trusted authorities". I generally use Snopes.com but you may want to try Hoax Slayer [<http://www.hoax-slayer.com/>] , About.com-Urban Legends [<http://urbanlegends.about.com/>] , McAfee [<http://vil.mcafee.com/hoax.asp>] (to confirm Virus threats) or any of the other options you find from your search.

These websites generally categorize their articles into topics. If the email is telling you that eating chopped liver on Saturday will make your rich by Monday, look for a category to do with food, health, or wealth. If the email is about a computer virus, look for a category for computers or viruses. Once you get to the specific category, you should be able to find an article that matches the email you received. Read the article to find out if it is factual or a hoax, urban legend, or scam. These articles are be fascinating so enjoy yourself while you learn.

Often, the email will say, "I've checked this out on Snopes.com and it's true. If the friend that sent the email to you is the one that said they "checked it out", you can decide whether to trust their judgment or not, BUT if the email itself says "it was verified by Snopes.com" then beware. Spammers are savvy. They want us to believe and react. Spammers want to waste our time, frighten, defame, create anger and resentment and clog our minds and inboxes with junk. Don't believe the that statement, check it out yourself. Most of the time, I find these opening statements are misleading and the warnings or call to action is bogus.



Announcements!

Webinars

We entered new training waters in April with the advent of our Webinars. From the comments in your emails, they have been well received. We now offer the webinars to anyone that wants to sign up. Our July classes are:

1. Syncing PAF files with FamilySearch using FamilyInsight

Learn to use FamilyInsight to synchronize PAF files with the new.familysearch.org website. We'll walk you through an actual synchronization so you can quickly start updating your records and helping others. After the presentation, there will be a short question and answer session. *Recommended for those with full access to the new.familysearch.org website.

- Thursday, July 9th
- 5:00 PM - 6:00 PM MDT

To sign up for this webinar, [click here](#).

2. Refining Your File for Efficiency

Come learn how to clean up your file. We'll show you how to get rid of duplicate records, incorrect place names, and the other problems you never knew were there. Finally, we'll show you how to trim off junk you may have inherited from others. *Previously called Collaboration Clean-Up.

- Tuesday, July 21, 2009
- 6:00 PM - 7:00 PM MDT

To sign up for this webinar, [click here](#).

3. Heritage Collector: Gather, Prepare, Print, and Share

Guest Presenter: Marlo E. Schuldt of Lifestory Productions, Inc.

See how easy it is to organize photos and family history files. Observe as we search and find any photo in seconds. Learn how to create and share slide shows with music and narration on self-running CD/DVDs. Discover how the Digital Family History Guidebook helps with family history projects. See a new way to create and e-mail PDFs. Observe as we create a beautiful storybook page and how you can save significant amounts in printing costs. Come and see why Heritage Collector Suite is the most complete and affordable family history program available.

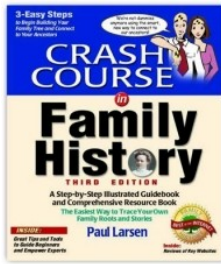
- Thursday, July 23th
- 6:00 PM - 7:00 PM MDT

To sign up for this webinar, [click her](#)



If you would like to watch a video of past webinars, please visit our website at www.ohanasoftware.com and click on the webinar link.

Crash Course in Family History



We are pleased to announce that *Crash Course in Family History 3rd Edition* by Paul Larsen is now available. We also have a limited time offer for a 10% discount through July 14. Enter the discount code, **CRASH3**, after adding the book to your order to receive your 10% savings.

Crash Course in Family History has been updated to include using the FamilySearch family tree and other new websites and techniques for doing family history with today's technology. It's fine graphics, inspirational stories make this a wonderful tool for beginners and teachers and everyone in between.

Odds and Ends

The current version of FamilyInsight is 2009.5.16.2. If you are not using this version of the program, please update as soon as possible.

Calendar

July 28th-31st, 2009

41st Annual BYU Conference on Family History and Genealogy

BYU Conference Center
770 E University Parkway
Provo, Utah 84602-1522
[Click here for more info](#)

August 28th-29th, 2009

Salt Lake City, Utah Family History Expo 2009

South Towne Exposition Center
9575 South State Street
Sandy, Utah 84070
FamilyInsight and other genealogy classes.
Ohana Software Representatives will be present
[Click here](#) for more information.

October 16th-17th, 2009

California Family History Expo 2009

Redding Convention Center
747 Auditorium Drive
Redding, California 96001
FamilyInsight and other genealogy classes.
Ohana Software Representatives will be present
[Click here](#) for more information.